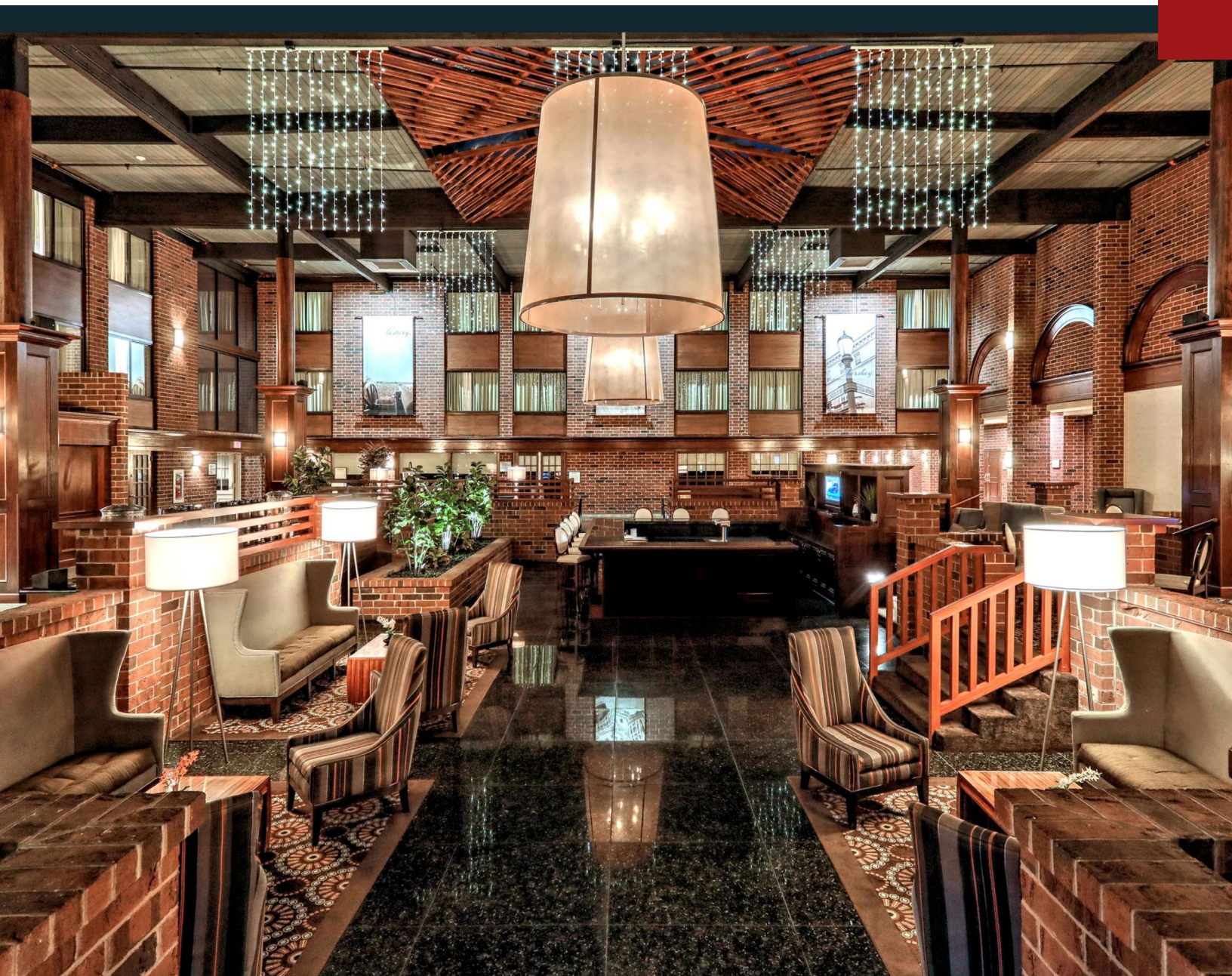


BWP **PREMIER**
BEST WESTERN.

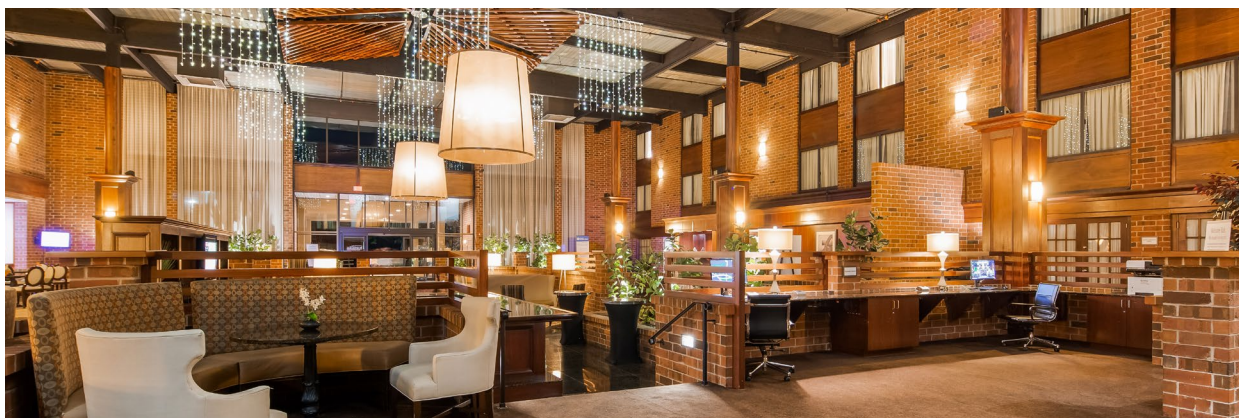
Welcome To The Premier Life.®

HOTEL SERVICES



the **Central**
HOTEL & CONFERENCE CENTER

Each Best Western® branded hotel is independently owned and operated.



WE ARE AT YOUR SERVICE

Welcome to the Premier Life! Our team is dedicated to ensuring our guests experience clean, comfortable accommodations and friendly, personalized service. If there is anything we can do to enhance your experience, know that we are at your service!

Airlines & Airport Information

Air Canada	888-247-2262
Allegiant	702-505-8888
American Eagle	800-433-7300
Delta	800-221-1212
Frontier Airlines	800-432-1359
United	800-241-6522
US Airways	800-428-4322
Harrisburg International Airport	888-2FLY-HIA (888-235-9442)

Airport Transportation (Ext. 0)

Complimentary shuttle service is available to Harrisburg International Airport (MDT). Shuttle service is based upon availability and may require previous reservations. Please contact the Front Desk for details or to arrange transportation.

Automated Teller Machine (ATM)

1st Floor, Vending Area, Pool Entrance.

Auto Rental

AVIS
4201 Chambers Hill Road, Harrisburg, PA 17111
717-697-4321 • Closed Saturdays and Sundays

ENTERPRISE

2552 Paxton Street, Harrisburg, PA 17111
717-564-9444 • Closed on Sundays

Bottled Water

Available at the Central Market located adjacent to the Front Desk, vending machines located on each floor, as well as a complimentary bottle in guest room next to the ice bucket.

Breakfast

O'Reilly's Taproom and Kitchen offers a full breakfast menu as well as early bird specials. Breakfast is served daily from 6:30AM until 11AM.

Business Center

Our expanded full-service business center is located in the Grand Atrium and includes: four desktop computers, Internet access, scanner, color printer and photocopier.

Catering/Events (Ext. 408)

Whether we're catering your wedding or graciously serving you dinner, our chefs are happy to customize a menu that is just right for you.

Central Market

Located adjacent to the Front Desk, the Central Market sells sundries, snacks, bottled water and other beverages, ice cream, microwave-ready meals, health and beauty aids. Adult slushies, 6-packs, and additional alcoholic beverages are available To-Go in O'Reilly's!



Check-Out Time (Ext. 0)

Check-out time is 11AM. If you need to arrange for a late check-out, please call the Front Desk the morning of your departure. A late check-out fee may apply.

Church/Religious Services

GRACE UNITED METHODIST CHURCH
216 State Street, Harrisburg, PA 17113
717-229-6862
gracehbg.org

HOLY TRINITY GREEK ORTHODOX CHURCH
1000 Yverdon Drive, Camp Hill, PA 17011
717-763-7441
holytrinityhbg.org

PINE STREET PRESBYTERIAN CHURCH
310 N. 3rd Street, Harrisburg, PA 17101
717-238-9304
pinestreet.org

ST. CATHERINE LABOURE CATHOLIC CHURCH
4000 Derry Street, Harrisburg, PA 17111
717-564-1321

ST. MARK'S EVANGELICAL LUTHERAN CHURCH
4200 Londonderry Road, Harrisburg, PA 17109
717-652-6700
stmarksharrisburg.org

ST. PAUL'S MISSIONARY BAPTIST CHURCH
1201 N. 17th Street, Harrisburg, PA 17103
717-234-4912
stpaulmbcharrisburg.org

Computer/Internet

Complimentary wireless internet access is available. To connect, choose BWTheCentralHotel network, and enter the username and password provided upon your arrival. For assistance with the internet, Dial 0 from your in-room telephone to connect with the Front Desk.

Concierge (Ext. 0)

24-hour service to ensure a comfortable experience! Call or visit the Front Desk, or simply text us at (717) 373-4500 for immediate assistance!

Credit Cards

Best Western Premier The Central Hotel & Conference Center accepts Visa, MasterCard, Discover, Diners and American Express.

Laundry

24-hour coin-operated guest laundry facilities are available on the first floor adjacent to the Indoor Pool. Washers are \$1.50 per load and dryers are \$1.50 per load. Detergent and dryer sheets are available in the Central Market.

Emergency: Fire Or Medical

In case of fire or medical emergency, dial 911.

Emergency/Security (Ext. 0)

Emergency evacuation instructions are located on the back of your guest room door. Please refer to the "Emergency & Security" tab in this directory for emergency instructions and information about safekeeping your valuables.



Express Check-Out (Ext. 0)

All guests who provided payment information at check-in will receive an itemized invoice current as of 4AM on the date of departure. If you wish to utilize our Express Check-out Service, contact the Front Desk at Ext. 0 and a Front Desk Representative will be happy to help!

Fax And Photocopy (Ext. 0)

Available at the Business Center, as well as the Front Desk if assistance is needed, 24 hours daily (minimal fees may apply).

Fitness Center

24-Hour Fitness Center is located on the first floor near the indoor pool. Towels are available for your convenience.

Game Room

The game room is located on the first floor adjacent to the Indoor Pool. Hours of operation are 8AM-10PM daily.

Housekeeping Services (Ext. 0)

We are confident you will experience ultra-clean, comfortable accommodations with us! However, if you wish to receive tidy service, fresh towels or have trash removed, please let us know via text at (717) 373-4500 OR speak with a Front Desk Representative by dialing "0" from your in-room telephone.

Ice/Vending Machines

Available on the first, second and third floors.

Lost & Found (Ext. 0)

Please notify the Front Desk of any lost or found items.

Luggage Assistance And Storage (Ext. 0)

Available from 7AM-11PM. For assistance, please contact the Front Desk.

Pack N'Play (Ext. 0)

Pack N'Plays are available at no charge. Call Ext. 0 for assistance.

Pet-Friendly Accommodations

Pet-friendly guest rooms are available for your furry friend! Please contact the Front Desk for details. An additional fee is required.

Restaurant: O'Reilly's Tap Room & Kitchen (Ext. 434)

Our Irish-themed, on-site restaurant offers breakfast, lunch and dinner daily from 6:30AM - 10PM. Outdoor dining (weather permitting!), and takeout service are also available!

Safe/Safety Deposit Box

Each guest room is equipped with a safe located in the closet. Additional safety deposit boxes are available at the Front Desk.

Security

It is our goal to provide all of our guests with comfortable accommodations and we need your help! Quiet time is designated in the Grand Atrium and in guest room corridors after 10PM, and prior to 8AM. Following a single warning, offending guests will kindly be asked to vacate the premises.



Shuttle Service (Ext. 0)

Complimentary shuttle service is available to MDT, the Amtrak Train Station and Greyhound Bus Station located in downtown Harrisburg. Shuttle service is based upon availability and may require previous reservations. Please contact the Front Desk for details or to arrange transportation.

Smoking Policy

We are committed to the health and safety of our guests which includes maintaining a smoke-free environment. All forms of smoking, including vaping, e-cigarettes, and marijuana, are prohibited within the building. Tampering with a smoke detector in any way is a crime and you may be charged with reckless endangerment to the property. Any indication of a violation within the guest room, or public space, will result in a \$250 charge, and you will kindly be asked to leave the property.

Swimming Pool

The heated indoor swimming pool is open daily from 10AM-10PM. Children under the age of 12 are not permitted in the pool area without supervision from a parent or guardian.

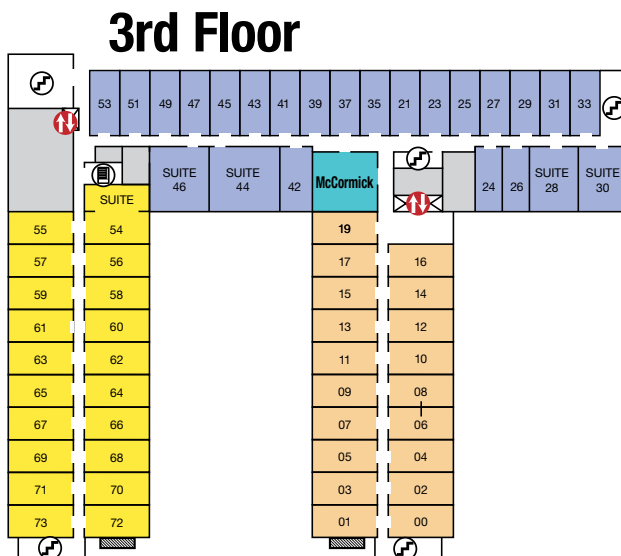
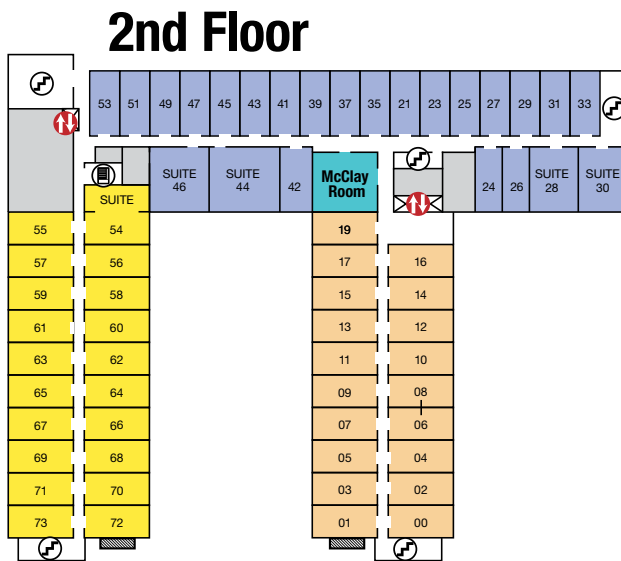
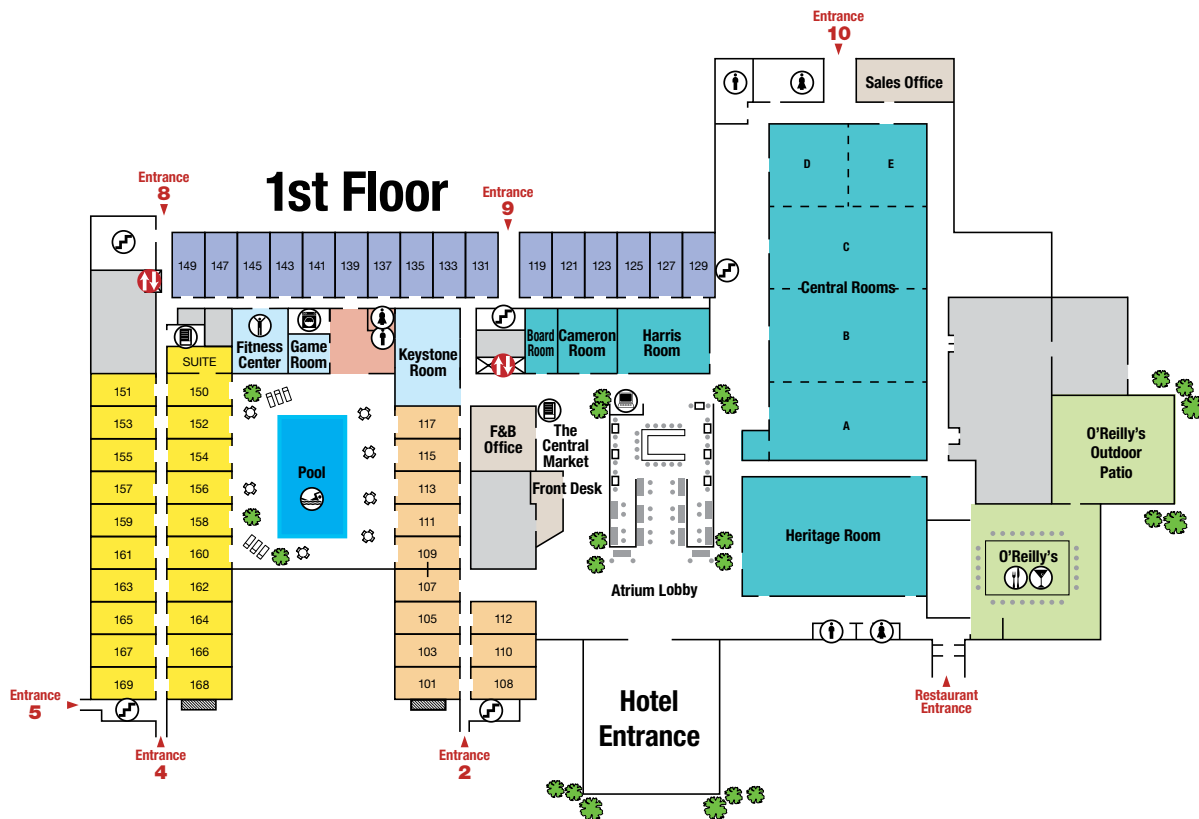
Toiletries (Ext. 0)

Forgot something? Don't worry, we've got you covered! Contact a Front Desk Representative for assistance!

- Band-Aids/Neosporin
- Make-Up Remover
- Shaving Cream
- Toothpaste
- Fabric Steamer
- Mending Kit
- Humidifier
- Safety Bed Rails
- TSA-Approved Liquid Bags
- Deodorant
- Men's/Women's Razor
- Toothbrush
- Bobby/Safety Pins
- Lint Roller
- Plasticware
- Ice/Snow Scraper
- Umbrella

Wake-up Calls (Ext. 0)

Friendly, personalized wake-up calls available to ensure you are on time! Contact a Front Desk Representative to arrange your wake-up call!



-  Elevators
-  Stairs
-  Ice/Vending
-  Cocktails/Lounge
-  Pool
-  Fitness Center
-  Guest Laundry
-  Restrooms
-  Business Center
-  Restaurant



AREA ATTRACTIONS

(Approx. Distance From The Central Hotel)

ADVENTURE SPORTS (14 miles)
310 Elizabethtown Rd., Hershey, PA 17033
717-533-7479
www.adventurehershey.com

BROAD STREET MARKET (5 miles)
1233 N. 3rd St., Harrisburg, PA 17102
717-236-7923
www.broadstreetmarket.org

CITY ISLAND/BUREAU OF RECREATION (6 miles)
10 N. 2nd Street, Harrisburg, PA 17101
717-255-3040
https://www.harrisburgpa.gov/services/parks_recreation/index.php

CUMBERLAND COUNTY HISTORICAL
SOCIETY & MOLLY PITCHER'S GRAVE (27 miles)
21 N. Pitt St., Carlisle, PA 17013
717-249-7610
www.historicalsociety.com

DISCOVER LANCASTER
VISITORS CENTER (40 miles)
501 Greenfield Rd., Lancaster, PA 17601
717-299-8901
www.discoverlanaster.com

FARM SHOW COMPLEX (6 miles)
2300 N. Cameron St., Harrisburg, PA 17101
717-783-3071
www.pa.gov/agencies/farmshow

FORT HUNTER MANSION & PARK (9 miles)
5300 N. Front St., Harrisburg, PA 17110
717-599-5188, x2116
www.forthunter.org

THE GETTYSBURG, PENNSYLVANIA
WELCOME CENTER
(42 miles)
102 Carlisle St., Gettysburg, PA 17325
717-334-6274

GOVERNOR'S RESIDENCE (9 miles)
2035 N. Front St., Harrisburg, PA 17102
717-787-8131
Tours Paused
pa.gov/agencies/residence

HERSHEY'S CHOCOLATE WORLD
VISITOR'S CENTER (10 miles)
800 Park Blvd., Hershey, PA 17033
717-534-4900
www.hersheypa.com

HERSHEYPARK (10 miles)
100 W. Hersheypark Dr., Hershey, PA 17033
717-534-3860
www.hersheypa.com

INDIAN ECHO CAVERNS (8 miles)
36 Middletown Rd., Hummelstown, PA 17036
717-566-8131
www.indianechocaverns.com

JOHN HARRIS MANSION (5 miles)
219 S. Front St., Harrisburg, PA 17104
717-233-3462
www.dauphincountyhistory.org



LITTLE BUFFALO STATE PARK (33 miles)
 1579 State Park Road, Newport, PA 17074
littlebuffspa@pa.gov
www.pa.gov/agencies/dcnr/recreation/where-to-go/state-parks/find-a-park/little-buffalo-state-park

MIDDLETOWN & HUMMELSTOWN RAILROAD
 (11 miles)
 136 Brown St., Middletown, PA 17507
 717-944-4435
www.mhrrailroad.com

NATIONAL CIVIL WAR MUSEUM (5 miles)
 1 Lincoln Circle, Harrisburg, PA 17101
 717-260-1861
www.nationalcivilwarmuseum.org

PEACE CHURCH (10 miles)
 Saint John and Trindle Rds.,
 Mechanicsburg, PA 17055
 717-737-6492
www.visitcumberlandvalley.com/listing/historic-peace-church-and-gardens/1086

PENNSYLVANIA STATE CAPITOL (6 miles)
 N. 3rd and State Sts., Harrisburg, PA 17108
 717-787-6810
www.legis.state.pa.us

SKI ROUNDTOP MOUNTAIN (20 miles)
 925 Roundtop Rd., Lewisberry, PA 17339
 717-432-9631
www.skiroundtop.com

STATE MUSEUM OF PENNSYLVANIA (5 miles)
 3rd and North Sts., Harrisburg, PA 17108
 717-787-4979
www.statemuseumpa.org

STRAWBERRY SQUARE COMPLEX (6 miles)
 4th and Walnut Sts., Harrisburg, PA 17120
 717-238-2726
www.strawberrysquare.com

TANGER OUTLETS HERSHEY (11 miles)
 46 Outlet Square, Hershey, PA 17033
 717-520-1236
www.tangeroutlet.com/hershey

WHITAKER CENTER FOR SCIENCE & ARTS
 (6 miles)
 222 Market St., Harrisburg, PA 17101
 717-221-8201
www.whitakercenter.org



AT A GLANCE

Complimentary High-Speed Internet

Wireless/Wired Available

For your convenience, complimentary high-speed wireless internet access is available in all guest rooms and public spaces of the property.

To connect, choose BWTheCentralHotel network, and enter the username and password provided upon your arrival. For assistance with the internet, Dial 0 from your in-room telephone to connect with the Front Desk.

If you prefer wired access, there are three data ports located in the Atrium. Public internet access is available 24 hours a day in the Atrium Business Center. If you require assistance, please contact the Front Desk.

Quick Calling Guide

EMERGENCY: DIAL 911

Room to Room: Dial Room Number

Voicemail: Message Button, Enter 7-7-7

Dialing instructions are also printed on the telephone. Telephone information is listed on the next page, including prices, so there won't be any surprises. If you have any questions, call the Front Desk and we will be glad to assist you.



AT A GLANCE

Emergency Numbers

Medical Emergencies: 911

Other Emergencies: Extension 0 • Hotel Security: Extension 0

Security Services

Complimentary In-Room Safe

Smoke detectors for the hearing impaired available upon request

At the Best Western Premier Central Hotel, your safety is an important concern. We ask that you please take a moment to review the important safety information provided below and on the next page. Our staff is available to help you 24 hours. If you have any questions, please call Extension 0 for the Front Desk.

Emergency Procedures

The most important part of our safety program is making sure that you know what to do in the event of an emergency. When you arrive, please take a moment to look for the emergency exits on your floor. Exits are shown on the floor plans on the back of your guest room door. Stairs are located at both ends of every hallway on every floor. "Pull Station" alarms are also located on each floor. In the event of an emergency, please pull the alarm nearest the problem.

We recommend that you take a few precautionary steps when you check into any hotel:

- Locate emergency exits
- Carefully review the map on the back of your hotel room door
- Locate the nearest fire extinguishers and fire alarms

Fire Safety Procedures

We want to make sure you are prepared to exit the hotel safely if any of our detection systems sound a warning, so we ask that you please familiarize yourself with the following procedures. If the fire alarm does activate, our security system will automatically dispatch the fire department.

Exiting The Hotel

- Take your key card
- Test your door for heat or smoke before opening it
- If the hallway is clear, exit by the nearest stairwell
- Do not use elevators

If Your Door Feels Warm Or Is Impassable:

- Place wet towels at the base of the door
- Call the Front Desk at Extension 0, giving your name and room number
- Turn off your air conditioner or heater to keep the smoke from entering the room
- Get down on the floor to avoid inhaling smoke

Carbon Monoxide Safety Tips

Carbon monoxide (CO) is a colorless, odorless, and tasteless gas. Your guest room, and all hotel guest rooms, boiler rooms, and public spaces are equipped with a carbon monoxide detector. The symptoms of carbon monoxide poisoning may include headache, nausea, dizziness, weakness, vomiting, and confusion. Units are regularly checked during routine preventative maintenance and guest room inspections. Should a detector alert, and you are experiencing any of the symptoms mentioned above, vacate the guest room immediately and advise the front desk.

Security & Traveler Safety Tips

We want to do all we can to help you enjoy a memorable and safe stay at our hotel. Here are a few tips for your safety and security while you are traveling.

Inside The Guest Room:

- Lock your door securely, using all locking devices when you are in your room, and always use the viewport to identify visitors.
- Before opening your hotel room door, ask for identification. If you're uncertain about anyone who comes to your door, call Extension 0.
- Place your valuables—especially jewelry and cash—in your in-room safe.
- Check to make sure any sliding doors, windows or connecting room doors are locked.
- Never provide your credit card information over the telephone. If our team is in need of payment information, we will kindly ask that you stop by the Front Desk for assistance.

Outside The Hotel:

- Be observant and look around carefully before entering parking lots.
- If you are traveling in a vehicle, don't leave any valuables within view.
- If you see or hear suspicious activity around the hotel, please notify a hotel staff member immediately.



O'Reilly's

Tap Room & Kitchen

Ext.
434

Our on-site restaurant, O'Reilly's, is located on the first floor adjacent to our lobby, with an outdoor patio available, weather permitting.

CLICK TO VIEW MENU



O'REILLY'S ON THE GO!



Best Western REWARDS®

JOIN OUR AWARD-WINNING LOYALTY PROGRAM

Join a program that really gives back. Awarded as one of the top hotel loyalty programs. It pays to join Best Western Rewards.

Free to join • No blackout dates • Points never expire
Exclusive offers • Earn points at over 4,200 hotels worldwide
Free status match on any hotel loyalty program

Start earning on your first night • Redeem points for free nights or merchandise

Blue

Get 10 points per US dollar spent

- Start earning points on your next stay
- Points never expire
- No blackout dates
- Exclusive reservations line
- Free night redemptions count towards elite status

Gold

10% bonus points per stay

- 10 nights, 7 qualifying stays or 10,000 points to qualify
- Points never expire
- No blackout dates
- Exclusive reservations line
- Room upgrade
- Free night redemptions count towards elite status
- Choice of thank-you gift or points upon arrival

Platinum

15% bonus points per stay

- 15 nights, 10 qualifying stays or 15,000 points to qualify
- Points never expire
- No blackout dates
- Exclusive reservations line
- Room upgrade
- Free night redemptions count towards elite status
- Choice of thank-you gift or points upon arrival
- 10% point discount on free night redemptions

Diamond

30% bonus points per stay

- 30 nights, 20 qualifying stays or 30,000 points to qualify
- Points never expire
- No blackout dates
- Exclusive reservations line
- Room upgrade
- Free night redemptions count towards elite status
- Choice of thank-you gift or points upon arrival
- 10% point discount on free night redemptions
- Free night availability, Guaranteed

Diamond Select

50% bonus points per stay

- 50 nights, 40 qualifying stays or 50,000 points to qualify
- Points never expire
- No blackout dates
- Exclusive reservations line
- Room upgrade
- Free night redemptions count towards elite status
- Choice of thank-you gift or points upon arrival
- 10% point discount on free night redemptions
- Free night availability, Guaranteed

STATUS MATCH NO CATCH[®]

With our Status Match...No Catch program, we will match your ELITE status in any other hotel loyalty program, FREE of charge. Begin earning Status Match...No Catch points at the Elite level instantly—and watch them add up even faster.

To match your ELITE status in any other hotel program, download the Status Match...No Catch form, which provides proof of elite status with another hotel program, and we'll take care of the rest.

BEST WESTERN REWARDS[®] BUSINESS ADVANTAGE

Best Western Business Advantage[®] is designed for small- to medium-sized businesses, offering superior value, recognition and rewards with each Best Western hotel stay.

Value: A Preferred rate plan

- Qualified businesses receive a 10% discount at Best Western Hotels & Resorts

Recognition: Automatic elite-level status

- Business owner and employees receive an elite-level upgrade in Best Western's FREE rewards program, Best Western Rewards[®]

Rewards: Bonus points and perks earned for every stay

- Business or account owners earn 10% more bonus points from their travelers' stays, which can then be used on future business stays, company incentives, or more
- A free annual membership to TripIt Pro, the all-in-one travel organizer
- Free enrollment into Avis Preferred[®] to speed up the car rental process
- 24/7 online account access
- Exclusive promotions and acquisition offers

Stay with people who care.SM

Through an independent spirit of our hoteliers, Best Western is committed to providing a personalized and caring guest experience.

What Is Caring?

Caring is delivering truly exceptional service that comes from the heart. Making special, emotional connections with our guests helps them feel at home and encourages them to invite their friends to stay with us as well.

Why We Care.

It is the personal connections with our guests and local community that builds our guests' trust and loyalty. We believe that trust, loyalty and hospitality are at the foundation of every successful community and strive to show our dedication to those values to all of our guests and neighbors.

The I Care Clean Program.

I Care Clean is a program that empowers our team members with an entirely new way of cleaning, using tools such as Ultra Violet (UV) sterilization wands and UV inspection black light wraps to clean guest rooms and common areas. They also provide clean remotes or wraps for the remote control device, pillow and blanket.

BEST WESTERN FOR A BETTER WORLD

With more than 4,000 hotels in over 100 countries, Best Western takes care of countless guests every day. It's that same spirit of caring that drives us to support numerous charitable efforts around the world. Through Best Western for a Better World's unique charitable partnerships, we reach out to families and children in need to provide them with the essential resources that we often take for granted. Join the spirit of caring!



Harrisburg & Hershey's **PREMIER MEETING DESTINATION**

AT A GLANCE

Total Guest Rooms:	174
O'Reilly's Tap Room & Kitchen:	1
Meeting Rooms:	12
Theatre Seating Capacity:	1260
Classroom Seating Capacity:	560
Banquet Seating Capacity:	520
Square Footage:	19,000
Reception Capacity:	700

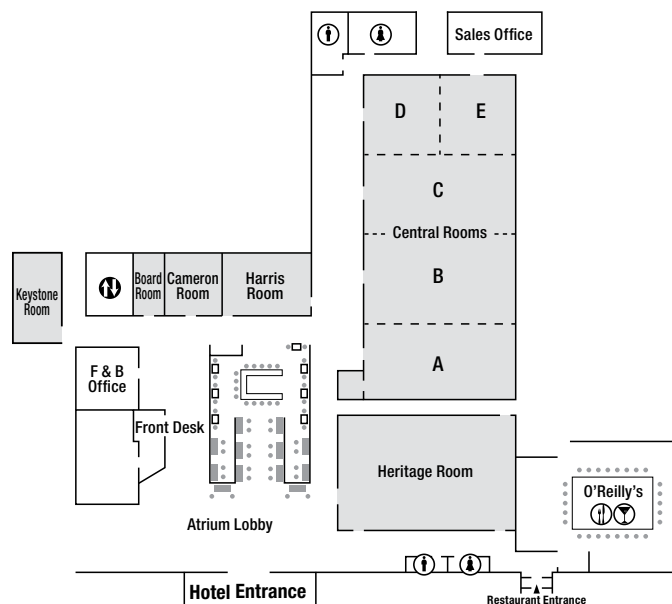
We are pleased to offer over 19,000 square feet of flexible meeting and conference space at the Best Western Premier, the Central Hotel and Conference Center. With one of the region's largest ballrooms and our distinctive Grand Atrium, providing not only a unique welcome for all our guests but also an exquisite space available for receptions and events, the Central Hotel is the perfect venue for your next meeting or event.

Our professional team is honored to work hand in hand with you to ensure your conference, meeting or event is not only successful but memorable. With flexible room arrangements and a dedicated service team, The Best Western Premier, the Central Hotel and Conference Center offers everything you need for a flawless meeting, conference or event.

- Complimentary wireless high-speed internet access (Hard Wire Available)
- Complimentary notepads, pens and water station for all meeting attendees
- Conference telephone system
- Audiovisual equipment available upon request
- Refreshments, breaks and catered meals available upon request

MEETING & BANQUET ROOM CAPACITIES

Room	Ft.	Sq. Ft.	Banquet	Theatre	Reception	Classroom
The Central Ballroom	143x64	9,152	520	1260	700	560
Central A	34x64	2,176	120	300	175	176
Central B	34x64	2,176	120	300	175	176
Central C	36x64	2,304	120	300	175	176
Central D & E	36x64	2,304	120	300	175	160
Central D or E	38x32	1,152	56	140	100	72
Heritage	72x42	3,024	184	350	225	184
Keystone	37x26	960	56	100	-	48
Harris	37x21	777	40	70	60	40
Cameron	24x27	648	40	60	50	32
Board Room	27x11	297	-	-	-	-
McClay	25x25	625	40	60	64	32
McCormick	25x25	625	40	60	64	32



Carbon Monoxide Safety Tips



WARNING

Carbon Monoxide is a colorless, odorless, poisonous gas, and exposure can be fatal. Your room is equipped with a carbon monoxide detector.

Symptoms of carbon monoxide exposure may include:

Headache	Vomiting
Fatigue	Blurred vision
Weakness	Dizziness
Nausea	Loss of muscle coordination
Shortness of breath	Collapse
Confusion	Loss of consciousness ¹

What to do if a carbon monoxide alarm is sounding or if you experience any symptoms of carbon monoxide exposure:

- Never ignore a carbon monoxide alarm that is sounding.
- Immediately move outside to fresh air.
- Advise the hotel front desk.
- Call 911, emergency services, or the fire department.
- Do a head count to check that all people in your party are accounted for.
- Do not reenter the premises until the emergency services responders have given you permission.²